Information Technology

Ryan Ayers, Director

IT Employees

- Ryan Ayers, Director
- Barry Poe, Information Technology Manager
- Paula Lauderdale, Help Desk Specialist
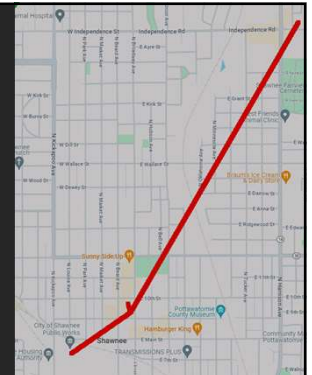- Jason White, Technology Support Specialist

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IT Activities

- Installation, Maintenance, Update, and Repair of -
  - Computer network
  - Switches, routers, internet, and network access
  - File servers, web servers, firewall, and virus scanners
  - Wiring for devices & networks, including remote locations
  - Desktop & laptop computers, printers, iPads, and phones
  - Microsoft Office, email, cloud storage, and other software
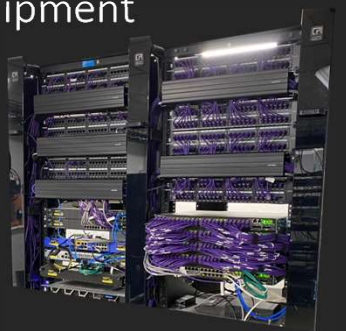- Management of Access Control & ID Badges

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Local Network

- City Hall
- Annex
- Public Works
- Police Department

Network Equipment

- 14 Physical Servers
- 28 Virtual Servers
- 3 Backup Appliances
- 24 Routers
- 17 Switches
- 17 Wi-Fi AP's
- Anti-Virus
- Firewall

End User Devices

- 25 iPhones
- 70 Laptops
- 21 Laptops with cellular connectivity
- 120 Desktop PCs
- 220 iPads
- 10 Credit card scanners
- 6 AMI Collector & 25 Traffic Light Modems

Printers

- 24 Printers at 13 remote sites
- 28 Printers at City Hall & Annex
- 5 Receipt printers

General Software & Tracking

- 350 Microsoft Office licenses
- Incode (hosted) is used for Accounting, Utility Billing, HR, Payroll, Court, Cemetery, Time Entry
- Several Hardware & Software Inventory Systems
- Cyber Security training
- Active Directory for local network permissions

Fire Software

- ESO - Fire records and reporting system
- Fire Alerting - Notification system automatically through dispatch data, currently for Station 2

Police Software

- Geosafe for AVL (autom. vehicle location) & live communication
- eForce & ProQA (Quality Assurance) for Dispatch
- OLETS - Oklahoma Law Enforcement Terminal System
- eForce & Global Records for Police Records
- Rave for Public Notifications
- LexisNexis for Online Citizen Reporting
- IA Pro for Internal Investigations
- Watchguard for Body-worn cameras
- Evidence Manager

Other Specialty Software

- CivicClerk – Commission voting system
- OpenGov – Municipal budgeting and financial transparency
- CityWorks & NewEdge GIS – Used and managed by Public Works, access granted through O365
- iWorx – Development permitting, tracking, and inspections
- Fastenal – Vending for Public Works supplies
- SCADA – Water Treatment Plant control
- Econolite – Traffic light management

Additional IT Services

- 82 Security Cameras
- 11 Camera Recorders
- Internal Website COS.gov
- Commission Meeting Video Production - Live on Ch3 & Stream on YouTube

Thank you! Questions?
Information Technology Department